

DAFTAR PUSTAKA

- Abdul Sani, Ridwan. 2013. *Inovasi Pembelajaran*. Bumi Aksara: Jakarta.
- Adh, I. P. W., Pertama, P. P. G. P., & Wijaya, K. R. (2016). *Implementasi Sistem Pengolahan Kuesioner Penggunaan Laboratorium Stikom Bali*. In *Seminar Nasional Informatika (Semnasif)* (Vol. 1, No. 2).
- Allen, J., Meyer, J. P. 1990. "The Measurement and Antecedents of Affective, Continuance and Normative Commitment To The Organization" *Journal Of Occupational Psychology*. 63 (1) .
- Alwi, Syafaruddin, 2001, *Manajemen Sumber Daya Manusia, Strategi Keunggulan Kompetitif*, BPFE, Yogyakarta.
- Ardi, R. T. B., & Sudarma, K. (2015). *Pengaruh Persepsi Dukungan Dan Keadilan Organisasi Terhadap Organizational Citizenship Behavior Dengan Komitmen Organisasional Sebagai Variabel Intervening*. *Management Analysis Journal*, 4(2).
- Arif Partono Prasetio , Syahrizal Siregar , dan Bachruddin Saleh Luturlean2015. *The Effects Of Job Satisfaction And Organizational Commitment On Organizational Citizenship Behavior*. *Jurnal Siasat Bisnis* Vol. 19 No. 2, Juli 2015 99-108.
- As'ad, Moh., 2004, *Psikologi Industri, Seri Ilmu Sumber Daya Manusia*, Liberty, Jakarta.
- Bacrahch, D.G.al (2000). *Organizational citizenship behavior : A critical review of the theoretical and empirical literature and suggestions for future research*. *Journal of Management*, 26, 513-563.
- Bettencourt L, Meuter M, Gwinner K (2001). *A comparison of attitude, personality and knowledge predictors of service-oriented organizational citizenship behaviors*. *J. App. Psychol.*, 86(1): 29-41.
- Blakely, G. L., Andrews, M. C., & Moorman, R. H. (2005). *The moderating effects of equity sensitivity on the relationship between organizational justice and organizational citizenship behaviors*. *Journal of Business and Psychology*, 20(2), 259-273
- Colquitt JA (2001). *On the dimensionality of organizational justice: A construct validation of a measure*. *J. Appl. Psychol.*, 86: 386-400.
Colquitt JA, Conlon DE, Wesson MJ, Porter OLH, Ng KY (2001). "Justice at the millennium: a meta-analytic review of 25 years of organizational justice research". *J. Appl. Psychol.*, 86(3): 425-45.

- Coyle-Shapiro JAM, Morrow CP, Kessler I (2006) "Serving two organizations: exploring the employment relationship of contracted employees". *Hum. Res. Manage.*, 45(4): 561-83.
- Cropanzano, R., Bowen, D. E., & Gilland, S. W. (2007). The management of organizational justice. *Academy of Management Perspectives*, 21 (4), pp 34-48.
- Cropanzano, R., & Byrne, Z. S. (Eds.). (2000, April). The relationship of emotional exhaustion to work attitudes, job performance ratings, and organizational citizenship behaviors. Fifteenth annual conference of the society for industrial and organizational psychology, New Orleans, LA.
- Dessler, G. 1994. *Human Resource Management*. Printice Hall. International Edition Engewood Cliffs NY.
- Farh, J.L., Earley, P.C., & Lin, S.C. (1997). "Impetus for action: a cultural analysis of justice and organizational citizenship behavior in Chinese society". *Administrative Science Quarterly*, 42, 421-44
- Foster, R. D. (2010). Resistance, justice, and commitment to change. *Human Resource Development Quarterly*, 21(1), 3-39.
- Fred Luthans, (2006), *Perilaku Organisasi*. Edisi Sepuluh, PT. Andi: Yogyakarta.
- Ghozali, I., 2011, *Aplikasi Analisis Multivariate Dengan Program Spss 19*, Badan Penerbit Universitas Diponegoro, Semarang.
- González JV, Garazo TG (2006). Structural relationships between organizational service orientation, contact employee job satisfaction and citizenship behavior. *Int. J. Ser. Ind. Manage.*, 17(1): 23-50.
- Greenberg J (1987). Organizational justice: Yesterday, today, and tomorrow. *J. Manage.*, 16(2): 399-432.
- Gujarati, D. N. 2012. *Dasar-dasar Ekonometrika*, Edisi Kelima. Mangunsong, R. C. penerjemah. Jakarta: Salemba Empat.
- H. N. Boone and D. A. Boone, "Analyzing Likert data.," *J. Ext.*, vol. 50, no. 2, pp. 1–5, 2012.
- Hackett RD, Lapierre LM, Hausdorf PA (2001). "Understanding the links between work commitment constructs". *J. Voc. Behav.*, 58: 392-413 .
- Hadi, Sutarto. 2005. *Pendidikan Matematika Realistik dan Implementasinya*. Banjarmasin: Penerbit Tulip.

- Iqbal, H. K., Aziz, U., and Tasawar, A. 2012. Impact of Organizational Justice on Organizational Citizenship Behavior: An Empirical Evidence From Pakistan. *World Applied Sciences Journal*, 19 (9): 1348-1354.
- Irianto. (2009). *Statistik Konsep Dasar dan Aplikasinya*. Jakarta : Kencana. Prenada Media Group.
- Jahangir, N., Akbar, M., & Begum, N. B. (2006). The role of social power, procedural justice, organizational commitment, and job satisfaction to engender organizational citizenship behavior. *Abac Journal*, 26(3).
- Jain AK, Giga SI, Cooper CL (2009). Employee wellbeing, control and organizational commitment. *Lea. Org. Dev. J*, 30(3): 256-273
- Jernigan IE, Beggs JM, Kohut GF (2002). Dimensions of work satisfaction as predictor of commitment type. *J. Man. Psychol.*, 17(7): 546-579
- Koopman Jr., Richard, 2003, "The Relationship Between Perceived Organizational Justice And Organizational Citizenship Behaviors: A Review Of The Literature", Working Paper <http://www.uwstout.edu/rs/uwsjsr/koopmann.pdf>
- Kreitner, Kinicki. 2010. *Organizational Behavior*. New York: McGraw-Hill
- Lovell, S. E., Kahn, A. S., Anton, J., Davidson, A., Dowling, E., Post, D., & Mason, C. (1999). Does gender affect the link between organizational citizenship behavior and performance evaluation? *Sex Roles*, 41(5-6), 469-478.
- Mahmudah. (2017). *Keadilan Organisasi Terhadap Organizational Citizenship Behavior (Ocb) Fakultas Ekonomi Dan Bisnis Universitas Udayana (UNUD), Bali , Indonesia Sumber Daya Manusia Merupakan Aset Penting Suatu Organisasi , Karena Dapat Menentukan Tercapai Atau Tidakny. 6(9), 4659–4688.*
- Mowday RT, Porter LM, Steers RM (1982). *Employee-Organization Linkages: The Psychology of Commitment, Absenteeism and Turnover*, Academic Press, New York, NY.
- Nadir H, Tanova C (2010). An investigation of the role of justice in turnover intentions, job satisfaction, and organizational citizenship behavior in hospitality industry. *Int J. Hosp. Manage.*, 29(1): 33-41.
- Najafi, Sajjad, Ali Noruzy, Hemin Khezri Azar, Sajad Nazari-Shirkouhi and Mohammad Reza Dalvand. 2011. Investigating the relationship between organizational justice, psychological empowerment, job satisfaction, organizational commitment and organizational citizenship behavior: An empirical model. *African Journal of Business Management*, 5 (13), pp: 5241-5248 .

- Neuman, Metodologi Penelitian Sosial Pendekatan Kualitatif dan Kuantitatif Edisi 7. Jakarta: Indeks, 2013.
- Organ, D. W., & Ryan, K. (1995). A meta-analytic review of attitudinal and dispositional predictors of organizational citizenship behavior. *Personnel Psychology*, 48, 775–802.
- Organ, D.W. 1988. Organizational Citizenship Behaviour: The Good Soldier Syndrome : Lexington Books. Organ. 2003. Organizational Citizenship Behaviour: The Good Soldier Syndrome, Lexington, MA : Lexington Books. Organ. Dennis W. 1997. Organizational citizenship behaviour: it's construct clean-up time. *Human Performance*, 10 (2), pp: 85-97.
- Pariyanti, E., & Rinnanik, R. (2020). Mengurangi Perilaku Menyimpang di Tempat kerja melalui Spiritual Islami dan Kepuasan Kerja karyawan. *Jurnal Bisnis Dan Ekonomi*, 27(2), 179-190.
- Porter, L. W., Steers, R. M., Mowday, R. T., & Boulian, P. V. (1974). "Organizational commitment, job satisfaction, and turnover among psychiatric technicians". *Journal of Applied Psychology*, 59, 603- 609 .
- Purba, D.E., & Seniati, A.N.L.. (2004). Pengaruh Kepribadian Dan Komitmen Organisasi Terhadap Organizational Citizenzhip Behavior. *Makara Seri SosialHumaniora*, 8(3), 105-111. DOI:10.7454/mssh.v8i3.98.
- Ratnaningsih. 2013. Pengaruh Kepuasan Kerja Dan Komitmen Terhadap Organizational Citizenship Behavior (Ocb). *Jurnal Media Mahardhika*. Vol. 11 No. 2, Pp. 113-138.
- Rezaeian, A., & Rahimi, F. (2008). Investigating the effectiveness of procedural justice on organizational citizenship behavior considering the role of organizational justice. *The Journal Management Perspective*, 29(1), 69-87
- Robbins, P. Stephen. (2006). Perilaku Organisasi. Edisi Sepuluh. Diterjemahkan oleh: Drs. Benyamin Molan. Erlangga, Jakarta. Sekaran, Uma.
- Robbins, S. P. (2001). Organizational behavior. Upper Saddle River, NJ:Prentice-Hall.
- Robbins, Stephen P. & Timothy A. Judge. (2008). Perilaku Organisasi Edisi ke-12, Jakarta: Salemba Empat.
- Sanhaji, A., Soetjipto, B. E., & Suharto, S. (2016). Pengaruh Keadilan Organisasi Dan Budaya Organisasi Terhadap Perilaku Kewargaan Organisasi Melalui Komitmen Organisasi Dan Kepuasan Kerja. *Jurnal Pendidikan: Teori, Penelitian, dan Pengembangan*, 1(5), 917-926.

- Sanhaji, Akhmad., Budi, Eko Soetjipto., dan Suharto. 2016. Pengaruh Keadilan Organisasi Dan Budaya Organisasi Terhadap Perilaku Kewargaan Organisasi Melalui Komitmen Organisasi Dan Kepuasan Kerja. *Jurnal Pendidikan Teori, Penelitian, dan Pengembangan*, 1(5): 917—926.
- Santoso, Singgih. 2012. *Panduan Lengkap SPSS Versi 20*. Jakarta: PT Elex Media. Komputindo.
- Schappe SP (1998). The influence of job satisfaction, organizational commitment, and fairness perceptions on organizational citizenship behavior. *J. Psychol.*, 132(3), 277(14).
- Sharma, J. P., N. Bajpai, &U. Holani. 2011. Organizational citizenship behavior in public and private sector and its impact on job satisfaction: a comparative study in indian perspective. *International Journal of Business And Management*, Vol. 6. No. 1. pp. 67-75.
- Sjahrudin, H. 2013. "Organizational Justice, Organizational Commitment and Trust In Manager As Predictor Of Organizational Citizenship Behavior. *Interdisciplinary Journal of Contemporary Research In Business*. 4 (12) .
- Smith CA, Organ DW, Near JP (1983). Organizational citizenship behavior: Its nature and antecedents. *J. Appl. Psychol.*, 68: 653-663.
- Spector P (1997). *Job Satisfaction*, Sage Publications, Thousand Oaks, CA Robbins, S.P., 2001. *Org. Behav.* Prentice-Hall, Upper Saddle River, N.
- Subhadrabandhu, T. (2012). Job satisfaction and organizational citizenship behavior of personnel at one university hospital in Thailand. *Journal of the Medical Association of Thailand*, 95(6), S102-S108.
- Sugiyono. (2014). *Metode Penelitian Pendidikan Pendekatan Kuantitatif, Kualitatif, dan R&D*. Bandung: Alfabeta.
- Suwatno. & Priansa, D. 2011. *Manajemen SDM dalam organisasi Publik dan Bisnis*. Bandung: Alfabeta.
- Udo JG, Guimaraes T, Igbaria M (1997). An investigation of the antecedents of turnover intention for manufacturing plant managers. *Int. J. Oper. Prod. Manage.*, 17 (9): 912-930.
- Wexley, Kenneth N., Yukl, Gary A. (1992). *Perilaku Organisasi dan Psikologi. Personalia*. Jakarta : Rineka Cipta.
- Widyaningrum, M. E. (2010). Pengaruh Keadilan Organisasi Terhadap Kepuasan Kerja, Komitmen Dan Organizational Citizenship Behavior Pegawai (Studi Kasus Di Rumah Sakit Bersalin Pura Raharja Surabaya) Tahun 2009. *Jurnal ekonomi dan bisnis Airlangga (JEBA)*, 20(1).

Williams, L. J., & Anderson, S. E. (1991). Job satisfaction and organizational commitment as predictors of organizational citizenship and in-role behavior. *Journal of Management*, 17, 601-617 .

Yusuf, A.M. 2014. *Metode Penelitian Kuantitatif, Kualitatif & Penelitian Gabungan*. Jakarta : prenadamedia group.

Zeinabadi, H. (2010). Job satisfaction and organizational commitment as antecedents of organizational citizenship behavior (OCB) of teachers. *Procedia Social and Behavioral Sciences*, 5, 998-1003.

Zeinabadi, H., & Salehi, K. (2011). Role of procedural justice, trust, job satisfaction, and organizational commitment in Organizational Citizenship Behavior (OCB) of teachers: Proposing a modified social exchange model. *Procedia-Social and Behavioral Sciences*, 29, 1472-1481.